



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act, 1910)
Sub-Station Building BSES (YPL) Regd. Office Karkardoo
Shahdara, Delhi-110086
Phone: 32978140 Fax: 22384140
E-mail: cgrfbypl@hotmail.com

CA No. Applied for
Complaint No. 195/2025

In the matter of:

Mohd Mazhar Qureshi

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)

Appearance:

1. Mohd Mazhar Qureshi, The complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL.
3. Mr. S.C Tomar, Counsel for Respondent No.2 along with Respondent No.2.

ORDER

Date of Hearing: 07th April, 2026

Date of Order: 09th April, 2026

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The complainant's grievance is for the name change done by OP against CA no. 154621668 (earlier CA no. 100403915) installed at premises no. 5660/4/5, Chowk, Gandhi Market, Sadar Bazar, Delhi-110006. The complainant further submitted that the connection in question was energized in the name of M/s Khurshid & brothers in the year 1976.

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CGRF (BYPL)

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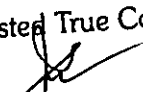
The complainant further submitted that Mohd Abid by presenting forged documents has got the name changed of the subjected connection in his name from M/s Khurshid & Brothers and got new CA no. 154621668. Complainant further submitted that he is owner of shop at above mentioned address and the connection in the name of M/s Khurshid & brothers was already installed in the shop, which Mohd Abid got transferred to his name by presenting forged documents. Therefore, the complainant requested the Forum to remove the electricity meter whose name change has been done.

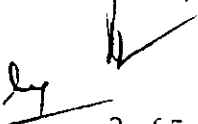
- 2 The respondent in its reply against the complaint of the complainant submitted that the present complaint is not maintainable as the complainant, Mohd. Mazhar Qureshi, does not fall within the scope of "consumer" as defined under Section 2(15) of the Electricity Act, 2003, which states:-

"consumer" means any person who is supplied with electricity for his own use by a licensee or the Government or by any other person engaged in the business of supplying electricity to the public under this Act or any other law for the time being in force and includes any person whose premises are for the time being connected for the purpose of receiving electricity with the works of a licensee, the Government or such other person, as the case may be.

The change of name in respect of CA No.154621668 was carried out by the respondent as per prevailing rules and procedures. The application for name change was submitted by Mohd. Alam, Son of Mohd. Mujjafar, in the capacity of Proprietor of M/s Khurshid and Brothers, on the basis of a duly executed GPA dated 16.03.2003 executed by Mohd. Abid, the registered consumer. All documents were verified, and the process was completed in compliance with DERC Supply Code, 2017. It is reiterated that Mohd. Abid is a necessary party, as he was the consumer of record at the relevant time and the dispute revolves around his account.

It is further submitted that CA No. 152199460 stands sanctioned in the name of the complainant, Mohd. Mazhar Qureshi, in respect of premises situated at S. No. 5660, SARSI, Hafiz Banna, Sadar Bazar, Delhi-110006.

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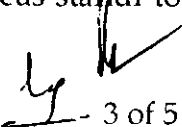
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It is submitted that the relief sought does not involve a billing dispute or monetary claim against the Respondent and does not fall within the purview of financial adjudication envisaged under the DERC Regulations.

3. In response to the reply of the OP, Mohd Abid was made necessary party to adjudicate the present matter.

4. The complainant in its rejoinder refuted the contents stated in the reply of Respondent No.1. It is submitted that the Mohd. Alam S.o Mohd. Mujjaffar prop of M/s Khurshid Brothers has never executed any GPA dated 16.06.2003. The Respondent No.2 has played fraud with Respondent No.1 by manufacturing forged and fabricated documents.
It is further stated that the CA No.152199460 was sanctioned in the name of complainant on the same address, where CA No.154621668 is in the name of Mohd. Abid, who got it transferred illegally from CA No.100403915 in the name of M/s Khurshid Brothers, which was installed on the said premises and the said premises belongs to complainant and not to Respondent No.2. That the complainant has full rights to get the specific documents from the Respondent No.2. Also the complainant is the owner of the said property and is not third party and can invoke the jurisdiction of this Forum. It is also stated that the Name Change is not made on lawfully executed on valid documents and procedure in compliance with DERC Supply Code, 2017.

5. The Respondent No.2 filed their reply against the rejoinder of the complainant. It is submitted that the complainant is having mensria to harass the respondent No.2 and his family by filing false complaint. The complainant has filed more than 12 complaints against the Respondent No.2 and his family members. It is further stated that the Respondent No.2 is owner of the said shop No. 5660/4/5 & CA No.154621668 and having electricity connection on his name as Mohd Abid and is paying electricity bills regularly. The complainant is third party and does not have any locus standi to file such consumer case.


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It is also stated that the complainant snatched the copy of the bill from the Respondent No.2. It is further submitted that no fraudulent documents are manufactured by the Respondent No.2 and he is the real owner of the said shop and got electric connection upon his name by legal means.

It is further stated that the complainant is not the consumer according to the consumer protection Act, hence this Hon'ble Forum does not have jurisdiction to adjudicate such false complaint.

6. The complainant filed reply against the reply of Respondent No.2. The contents of reply filed by Respondent No.2 were denied by the complainant.

It is stated that Mohd. Alam S/o Mohd. Mujjaffar propritor Of M/s Khurshid Brothers has never executed any GPA dated 16.06.2003 and respondent No.2 has played fraud by manufacturing GPA etc. It is further submitted that the CA No. 152199460 stands sanction in the name of complainant on the same address, where CA No. 154621668 in the name of Mohd. Abid Respondent no-2 who got it transferred illegally from CA No. 100403915 in the name of M/s Khurshid Brothers. Complainant is not licensee in any manner and the owner of the said premises and the respondent no-2 has no occupancy on the said premises and the complainant is not a third party.


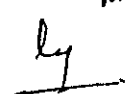
7. Arguments of both the parties were heard.

8. From the narration of facts and material placed before us we find that the present complaint is maintainable, the Respondent has wrongly objected to the maintainability of the present complaint by alleging that the Complainant is not a "consumer" under Section 2(15) of the Electricity Act, 2003. It is submitted that:

- The Complainant is the lawful owner and occupier of the premises bearing No. 5660/4/5, Chowk, Gandhi Market, Sadar Bazar, Delhi.
- The electricity connection in question is installed at the said premises.
- As per the definition of "consumer", any person whose premises are connected with the works of the licensee falls within its ambit.

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Therefore, the Complainant is directly affected by the illegal transfer of connection and is fully competent to invoke the jurisdiction of this Hon'ble Forum.

During the course of arguments, OP No. 2 submitted that initially the connection in question was in the name of partnership firm namely Khurshid & Brothers. His late father Mohd Irshad, was one of the partner in the firm and in possession of property no. 5660/4/5, chowk, Gandhi Market, Sadar Bazar, New Delhi-110006. The late father Mohd Irshad made Hibanama in the name of his elder son namely Mohd Abid.

The connection in question, got name changed from Khurshid & Bros. to Mohd Abid on the basis of Power of attorney and Agreement to sell, Mohd Abid submitted that he did not file these papers and he is in possession of Hibanama only.

9. Since, it is admitted by the respondent no. 2, Mohd Abid, that he is in possession of Hibanama only and he has not filed power of attorney and agreement to sell for name change, therefore, OP is free to take action as per law.

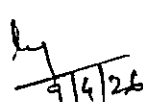
ORDER

The complaint is allowed. OP is directed to examine the grievance of the Complainant afresh regarding the change of name of CA No. 154621668 strictly in accordance with the provisions of the Electricity Act, 2003 and DERC Supply Code, 2017.

OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


9/4/26
(P.K. AGRAWAL)
MEMBER (LEGAL)


(P.K. SINGH)
CHAIRMAN

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